

Public Spaces Protection Order Questionnaire Report (2017)

Contents

1.	Summary	1
2.	Introduction	1
3.	Questionnaire results	2
	Section 1: Public Spaces Protection Order - Chesterfield No1 (Town Centre)	2
	Section 2: Designated Public Place Order 2011 - Chesterfield South	6
	Section 3: Public Spaces Protection Order Chesterfield No2 (Town Centre) – Tents and oth structures	
	Section 4: Dispersal	10
	Section 5: Loitering and begging	13
	Section 6: Urination or Defecation	16
	Section 7: Unattended material or paraphernalia	18
	Section 8: Intoxicating substances	20
4.	Equality monitoring	23

1. Summary

Questionnaire format: Online and paper

Responses: Total 311 (Paper: 57) (Web: 254)
Date range: 31st July to 25th September 2017

2. Introduction

The consultation asked for feedback from the public on two proposed Public Spaces Protection Orders (PSPOs) which Chesterfield Borough Council plans to introduce in areas of the town centre. Under existing arrangements, anyone found drinking alcohol in Chesterfield town centre can be required to hand this over to an authorised officer or police officer. The new laws would require anyone drinking to hand over alcohol opened or unopened. The new rules would also:

- Ban positioning or occupying any tent or other temporary structure without the landowner's permission
- Ban any activity or behaviour causing nuisance, alarm, harassment or distress to any other person
- Ban loitering around cash machines, shopping centre entrances, shop entrances or car park ticket and payment machines for the purposes of begging
- Ban urinating or defecating other than in a facility specifically designed for such use i.e. in public toilets
- Ban leaving unattended any personal effects or belongings or any other material or paraphernalia.

Accompanying this questionnaire was a copy of the draft PSPOs and some Frequently Asked Questions which will help explain what a PSPO is and how it can help address antisocial behaviour in our Public Spaces. The questionnaire was available to complete online and paper copies were available in the following locations:

- Chesterfield Town Hall, Rose Hill
- Customer Service Centre, New Square
- Queen's Park Sports Centre
- The Healthy Living Centre, Staveley
- Chesterfield Library.

3. Questionnaire results

Section 1: Public Spaces Protection Order - Chesterfield No1 (Town Centre)

Prohibits persons from drinking alcohol within the restricted area other than at an exempted location and when requested by an authorised person to stop drinking and surrender for disposal any alcohol or anything believed to be alcohol including a container for alcohol.

Q1.a Do you consider drinking of alcohol to be a problem within the public areas defined by the map?

Do you consider drinking of alcohol to be a problem within the public areas defined by the map?				
	Number	Percent		
Yes	285	91.6%		
No	15	4.8%		
Don't know	11	3.5%		

Q1.b Has this type of behaviour (drinking alcohol in restricted areas) had an impact on your enjoyment of the public areas defined by the map?

Has this type of behaviour (drinking alcohol in restricted areas) had an impact on your enjoyment of the public areas defined by the map?				
	Number	Percent		
Yes	246	82.0%		
No	42	14.0%		
Don't know	12	4.0%		

Q1.c If yes, please provide details of this impact and the effect it had on you.

The comments made by respondents have been themed into the categories below. Where a comment crosses over a number of themes, it has been categorised according to the key point made. The most common theme related to intimidating and anti-social behaviour. The full list of comments is included at Appendix 1.

If yes, please provide details of this impact and the effect it had on you. (drinking			
alcohol in restricted areas)			
Theme	Number of comments		
General comments	4		
Intimidating, unwanted and anti-social behaviour/fear of crime	124		
Practicalities of enforcing penalty/effectiveness of penalties	4		
Effect on the image/perception of the town/effect on visitors and tourism, children and business	32		
Comments regarding having to avoid some areas of the town/naming specific problem locations	54		
Problem areas identified outside the areas covered by the map and additional behaviours that should be included	2		
Comment not supporting the proposal	1		
Comments regarding drug taking, the effects of drug taking and/or rough sleepers	5		

Q2. Has this type of behaviour (drinking alcohol in restricted areas) improved or worsened over the last 12 months?

Has this type of behaviour (drinking alcohol in restricted areas) improved or worsened over the last 12 months?				
	Number	Percent		
Improved	7	2.3%		
Stayed the same	35	11.4%		
Worsened	237	77.5%		
Don't know	27	8.8%		

Q3. Do you agree with the following proposals?

Do you agree with the following proposals?						
	Agree		Disagree		Don't know	
	No.	%	No.	%	No.	%
To prohibit the consumption of alcohol in the restricted area in the new PSPO.	294	95.1%	11	3.6%	4	1.3%
To put in place the maximum fixed penalty fee of £100 for this offence.	257	83.7%	30	9.8%	20	6.5%
To revoke the 2004 DPPO and replace it with the proposed PSPO.	261	85.3%	11	3.6%	34	11.1%

Q4. Please provide any additional comments you wish to make about the proposal to prohibit drinking of alcohol in designated areas through the PSPO.

The comments made by respondents have been themed into the categories below. Where a comment crosses over a number of themes, it has been categorised according to the key point made. The most common theme related to the practicalities and/or effectiveness of enforcement. The full list of comments is included at Appendix 1.

Please provide any additional comments you wish to make about the proposal to prohibit drinking of alcohol in designated areas through the PSPO.

Thomas	Number of
Theme	comments
Intimidating, unwanted and anti-social behaviour/fear of crime	5
Practicalities of enforcing penalty/effectiveness of penalties	72
Comment in support of proposal	22
Comments regarding having to avoid some areas of the town/naming	2
specific problem locations	
Problem areas identified outside the areas covered by the map and	8
additional behaviours that should be included	
Comment not supporting the proposal	3
Alternative suggestions	3
Unsure of proposals / insufficient information	3
Comments regarding drug taking, the effects of drug taking and/or rough	6
sleepers	

Section 2: Designated Public Place Order 2011 - Chesterfield South

In relation to the area covered by the 2011 Designated Public Place Order this can be allowed either to automatically transfer across to a PSPO without change on 20th October 2017 or it could be reissued with the same wording as Public Spaces Protection Order Chesterfield (No1).

Q5. In relation to the DPPO 2011, which option do you support?

In relation to the DPPO 2011, which option do you support?				
	Number	Percent		
Automatically transfer across to a PSPO with minor changes to boundary to reflect PSPO No.1	154	50.0%		
Revoke and reissue with same prohibitions and requirements as PSPO No. 1	47	15.3%		
Don't know	107	34.7%		

Q6. Please provide any additional comments you wish to make about this proposal.

The comments made by respondents have been themed into the categories below. Where a comment crosses over a number of themes, it has been categorised according to the key point made. The most common theme related to support of the proposal. The full list of comments is included at Appendix 1.

Please provide any additional comments you wish to make about this proposal.			
Theme	Number of comments		
Practicalities of enforcing penalty/effectiveness of penalties	12		
Comment in support of proposal	12		
Problem areas identified outside the areas covered by the map	5		
Unsure of proposals / insufficient information	12		
Comments about revoke and reissue	1		
No preference	4		

Section 3: Public Spaces Protection Order Chesterfield No2 (Town Centre) – Tents and other structures

Prohibits all persons from positioning or occupying any tent or other temporary structure without the express permission of the landowner and requires permanent removal within 12 hours.

Q7.a Do you consider tents and other structures to be a problem within the public areas defined by the map?

Do you consider tents and other structures to be a problem within the public areas defined by the map?				
	Number	Percent		
Yes	216	70.1%		
No	58	18.8%		
Don't know	34	11.0%		

Q7.b Has this type of behaviour had an impact on your enjoyment of the public areas defined by the map?

Has this type of behaviour (tents and other structures) had an impact on your enjoyment of the public areas defined by the map?			
	Number	Percent	
Yes	179	60.3%	
No	102	34.3%	
Don't know	16	5.4%	

Q7.c If yes, please provide details of this impact and the effect it had on you (tents and other structures).

The comments made by respondents have been themed into the categories below. Where a comment crosses over a number of themes, it has been categorised according to the key point made. The most common theme related to specific locations within the town centre. The full list of comments is included at Appendix 1.

If yes, please provide details of this impact and the effect it had on you (tents and other structures).			
Theme	Number of comments		
General comments		7	
Intimidating, unwanted and anti-social behaviour/fear of crime		37	
Comment in support of proposal		4	
Effect on the image/perception of the town/effect on visitors and tourism, children and business		26	
Comments regarding having to avoid some areas of the town/naming		38	
specific problem locations			
Alternative suggestions		6	
Not aware of a problem		4	

Q8. Has this type of behaviour (tents and other structures) improved or worsened over the last 12 months?

Has this type of behaviour the last 12 months?	(tents and other structures) in	nproved or worsened over
	Number	Percent
Improved	19	6.3%
Stayed the same	38	12.5%
Worsened	175	57.6%
Don't know	72	23.7%

Q9. Do you agree with the following proposals?

Do you agree with the following proposals?						
	Agree		Disagree		Don't know	
	No.	%	No.	%	No.	%
To prohibit the positioning or occupying of any tent or other temporary structure in the restricted area in the new PSPO.	274	89.3%	18	5.9%	15	4.9%
To put in place the maximum fixed penalty fee of £100 for this offence.	236	76.9%	42	13.7%	29	9.4%

Q10. Please provide any additional comments you wish to make about the proposal to prohibit this behaviour (tents and other structures) through the PSPO.

The comments made by respondents have been themed into the categories below. Common concerns were in relation to the effectiveness and practicalities of enforcement. The full list of comments is included at Appendix 1.

Please provide any additional comments you wish to make about the proposal to prohibit this behaviour (tents and other structures) through the PSPO.	
Theme	Number of comments
General comments	4
Effectiveness and practicalities of enforcement	58
Comment in support of proposal	5
Comments about specific problem locations	3
Alternative suggestions	15

Section 4: Dispersal

Prohibits any activity or behaviour causing nuisance, alarm, harassment or distress to any other person and requires immediate dispersal and prohibits return within 48-hours.

Q11.a Do you consider the above nuisance behaviour to be a problem within the public areas defined by the map?

Do you consider the above nuisance behaviour to be a problem within the public areas defined by the map?		
	Number	Percent
Yes	281	91.2%
No	15	4.9%
Don't know	12	3.9%

Q11.b Has this type of nuisance behaviour had an impact on your enjoyment of the public areas defined by the map?

Has this type of nuisance behaviour had an impact on your enjoyment of the public areas defined by the map?		
	Number	Percent
Yes	239	79.4%
No	45	15.0%
Don't know	17	5.6%

Q11.c If yes, please provide details of this impact and the effect it had on you.

The comments made by respondents have been themed into the categories below. Common concerns were in relation to intimidating, unwanted and anti-social behaviour. The full list of comments is included at Appendix 1.

Please provide any additional comments you wish to make about the proposal to prohibit this nuisance behaviour through the PSPO.		
Theme	Number of comments	
Intimidating, unwanted and anti-social behaviour	107	
Effectiveness and practicalities of enforcement	9	
Impact on the perception of the town centre for residents and visitors	8	
Comments about specific problem locations 34		

Q12. Has this type of nuisance behaviour improved or worsened over the last 12 months?

Has this type of nuisance months?	behaviour improved or worser	ned over the last 12
	Number	Percent
Improved	9	2.9%
Stayed the same	25	8.1%
Worsened	248	80.8%
Don't know	25	8.1%

Q13. Do you agree with the following proposals?

Drug taking and related issues

Do you agree with the following proposals? nuisance behaviour						
	Agree Disagree Don't know				know	
	No.	%	No.	%	No.	%
To prohibit nuisance behaviour in the new PSPO.	285	93.4%	12	3.9%	8	2.6%
To put in place the maximum fixed penalty fee of £100 for this offence.	238	78.8%	36	11.9%	28	9.3%

3

Q14. Please provide any additional comments you wish to make about the proposal to prohibit activity or behaviour causing nuisance, alarm, harassment or distress through the PSPO.

The comments made by respondents have been themed into the categories below. Common concerns were the effectiveness and practicalities of enforcement. The full list of comments is included at Appendix 1.

Please provide any additional comments you wish to make about the proposal to about the proposal to prohibit activity or behaviour causing nuisance, alarm, harassment or distress?

Theme	Number of comments
Intimidating, unwanted and anti-social behaviour	4
Effectiveness and practicalities of enforcement	55
General comments in support of proposal	6
Comments about specific locations	4
Alternative suggestions	4

Section 5: Loitering and begging

Prohibits all persons from loitering around cash machines, shopping centre entrances, shop entrances or car park ticket and payment machines for the purposes of begging and requires immediate dispersal and prohibits return to any such location for the purposes of begging.

Q15.a Do you consider loitering and begging to be a problem within the public areas defined by the map?

Do you consider loitering and begging to be a problem within the public areas defined by the map?				
	Number	Percent		
Yes	271	88.6%		
No	23	7.5%		
Don't know	12	3.9%		

Q15.b Has this type of behaviour (loitering and begging) had an impact on your enjoyment of the public areas defined by the map?

Has this type of behaviour (loitering and begging) had an impact on your enjoyment of the public areas defined by the map?			
	Number	Percent	
Yes	230	74.9%	
No	64	20.8%	
Don't know	13	4.2%	

Q15.c If yes, please provide details of this impact and the effect it had on you. (loitering and begging)

The comments have been themed into the categories below. Common concerns were in relation to intimidating, unwanted and anti-social behaviour. The full list of comments is included at Appendix 1.

If yes, please provide details of this impact and the effect it had on you (loitering and begging).	
	Number of
Theme	comments
General comments	10
Intimidating, unwanted and anti-social behaviour	78
Effectiveness of enforcement	1
General comments in support of proposal	
Comments about specific locations	35
Preventative work and support	4
Not considered an issue 3	

Q16. Has this type of behaviour improved or worsened over the last 12 months?

Has this type of behaviour improved or worsened over the last 12 months? (loitering and begging)				
	Number	Percent		
Improved	8	2.6%		
Stayed the same	38	12.5%		
Worsened	226	74.3%		
Don't know	32	10.5%		

Q17. Do you agree with the following proposals?

Do you agree with the following proposals?						
	Agree Disagree Don't know				know	
	No.	%	No.	%	No.	%
To prohibit loitering and begging	275	90.2%	15	4.9%	15	4.9%
in the areas defined by the map						
in the new PSPO.						
To put in place the maximum	230	75.4%	42	13.8%	33	10.8%
fixed penalty fee of £100 for this						
offence.						

Q18. Please provide any additional comments you wish to make about the proposal to prohibit this behaviour (loitering and begging) through the PSPO.

The comments made by respondents have been themed into the categories below. Common concerns were in relation to the effectiveness of enforcement. The full list of comments is included at Appendix 1.

Please provide any additional comments you wish to make about the proposal to prohibit this behaviour (loitering and begging) through the PSPO.		
	Number of	
Theme	comments	
General comments	56	
Effectiveness of enforcement	34	
General comments in support of proposal	10	
Comments about specific locations	1	
Comments opposing the proposal	2	
Preventative work and support	11	

Section 6: Urination or Defecation

Prohibits persons from urinating or defecating other than in a facility specifically designed and intended for such use.

Q19.a Do you consider urination and defecation to be a problem within the public areas defined by the map?

Do you consider urination and defecation to be a problem within the public areas defined by the map?				
	Number	Percent		
Yes	233	75.2%		
No	28	9.0%		
Don't know	49	15.8%		

Q19.b Has this type of behaviour had an impact on your enjoyment of the public areas defined by the map?

Has this type of behaviour (urination and defecation) had an impact on your enjoyment of the public areas defined by the map?				
	Number	Percent		
	193	65.0%		
Yes				
	71	23.9%		
No				
	33	11.1%		
Don't know				

Q19.c If yes, please provide details of this impact and the effect it had on you.

The comments made by respondents have been themed into the categories below. Common concerns were relating to health and cleanliness. The full list of comments is included at Appendix 1.

Please provide any additional comments you wish to make about the proposal to prohibit this behaviour through the PSPO (urination and defecation).	
Thoma	Number of
Theme	comments
Intimidating and unwanted behaviour	22
Effectiveness of enforcement	5
Perception of the town	9
Comments about specific locations	32
Not aware of issue	3
Health and cleanliness	56

Q20. Has this type of behaviour (urination and defecation) improved or worsened over the last 12 months?

Has this type of behaviour (urination and defecation) improved or worsened over the last 12 months?				
	Number	Percent		
Improved	5	1.7%		
Stayed the same	41	13.5%		
Worsened	178	58.7%		
Don't know	79	26.1%		

Q21. Do you agree with the following proposals?

Do you agree with the following proposals?						
	Ag	ree	Disa	gree	Don't	know
	No.	%	No.	%	No.	%
To prohibit urination and defecation in the new PSPO.	292	95.4%	7	2.3%	7	2.3%
To put in place the maximum fixed penalty fee of £100 for this offence.	260	86.4%	26	8.6%	15	5.0%

Q22. Please provide any additional comments you wish to make about the proposal to prohibit this behaviour (urination and defecation) through the PSPO.

The comments made by respondents have been themed into the categories below. Common concerns were in relation to the effectiveness of enforcement. The full list of comments is included at Appendix 1.

Please provide any additional comments you wish to make about the proposal to prohibit this behaviour (urination and defecation) through the PSPO.		
Thomas	Number of	
Theme	comments	
General comments	4	
Effectiveness of enforcement	39	
General comments in support of proposal	4	
Perception of the town	3	
Alternative suggestions	1	
Public toilets	7	
Health and cleanliness	2	

Section 7: Unattended material or paraphernalia

Prohibits all persons from leaving unattended any personal effects or belongings or any other material or paraphernalia including anything that may be considered as discarded or waste material.

Q23.a Do you consider unattended material or paraphernalia to be a problem within the public areas defined by the map?

Do you consider unattended material or paraphernalia to be a problem within the public areas defined by the map?				
	Number	Percent		
Yes	237	76.9%		
No	39	12.7%		
Don't know	32	10.4%		

Q23.b Has this type of behaviour (unattended material or paraphernalia) had an impact on your enjoyment of the public areas defined by the map?

Has this type of behaviour (unattended material or paraphernalia) had an impact on your enjoyment of the public areas defined by the map?				
	Number	Percent		
Yes	197	65.4%		
No	69	22.9%		
Don't know	35	11.6%		

Q23.c If yes, please provide details of this impact and the effect it had on you.

The comments made by respondents have been themed into the categories below. Common concerns were about littering and cleanliness. The full list of comments is included at Appendix 1.

If was please provide details of this impact and the effect it had on you (unattended

material or paraphernalia).		
Theme	Number of comments	
General comments	8	
Intimidating and unwanted behaviour	5	
Enforcement	2	
Perception of the town	27	
Specific locations in the town	29	
Littering and cleanliness	49	

Q24. Has this type of behaviour (unattended material or paraphernalia) improved or worsened over the last 12 months?

Has this type of behaviour (unattended material or paraphernalia) improved or worsened over the last 12 months?				
	Number	Percent		
Improved	3	1.0%		
Stayed the same	38	12.5%		
Worsened	203	67.0%		
Don't know	59	19.5%		

Q25. Do you agree with the following proposals?

Do you agree with the following proposals?							
	Ag	Agree		Disagree		Don't know	
	No.	%	No.	%	No.	%	
To prohibit this behaviour in the new PSPO.	265	87.5%	18	5.9%	20	6.6%	
To put in place the maximum fixed penalty fee of £100 for this offence.	227	75.4%	36	12.0%	38	12.6%	

Q26. Please provide any additional comments you wish to make about the proposal to prohibit this behaviour (unattended material or paraphernalia) through the PSPO.

The comments made by respondents have been themed into the categories below. Common concerns were about enforcement. The full list of comments is included at Appendix 1.

Please provide any additional comments you wish to make about the proposal to prohibit this behaviour (unattended material or paraphernalia) through the PSPO		
Theme	Number of comments	
Enforcement		36
General comments in support of the proposal		4
Preventative work and other support		11

Section 8: Intoxicating substances

Prohibits all persons from the use (by ingestion, inhalation, injection or smoking) or supply of any intoxicating substance.

Q27.a Do you consider use of intoxicating substances to be a problem within the public areas defined by the map?

Do you consider use of intoxicating substances to be a problem within the public areas defined by the map?				
	Number	Percent		
Yes	282	91.0%		
No	11	3.5%		
Don't know	17	5.5%		

Q27.b Has this type of behaviour (use of intoxicating substances) had an impact on your enjoyment of the public areas defined by the map?

Has this type of behaviour (use of intoxicating substances) had an impact on your enjoyment of the public areas defined by the map?					
Number Percent					
Yes	251	82.6%			
No	37	12.2%			
Don't know	16	5.3%			

Q27.c If yes, please provide details of this impact and the effect it had on you (use of intoxicating substances).

The comments made by respondents have been themed into the categories below. Common concerns were about the effects of drug taking. The full list of comments is included at Appendix 1.

Q27c. If yes, please provide details of this impact and the effect it had on you	
(intoxicating substances).	

Theme	Number of comments
General comments	4
Intimidating and unwanted behaviour	44
Enforcement	3
Perception of the town	16
Specific locations in the town	36
Alternative solutions	2
Effects of drug taking	47
Unaware of problem	1
Litter	8

Q28. Has this type of behaviour (use of intoxicating substances) improved or worsened over the last 12 months?

Has this type of behaviour (use of intoxicating substances) improved or worsened
over the last 12 months?

	Number	Percent
Improved	8	2.6%
Stayed the same	22	7.3%
Worsened	240	79.5%
Don't know	32	10.6%

Q29. Do you agree with the following proposals?

Do you agree with the following proposals?						
	Agree		Agree Disagree		Don't know	
	No.	%	No.	%	No.	%
To prohibit the use of intoxicating substances in the new PSPO.	297	96.1%	8	2.6%	4	1.3%
To put in place the maximum fixed penalty fee of £100 for this offence.	248	82.4%	34	11.3%	19	6.3%

Q30. Please provide any additional comments you wish to make about the proposal to prohibit this behaviour (use of intoxicating substances) through the PSPO.

The comments made by respondents have been themed into the categories below. Common concerns were about enforcement. The full list of comments is included at Appendix 1.

Please provide any additional comme	ents you wish to make about the proposal to
prohibit this behaviour (use of intoxic	cating substances) through the PSPO.

Theme	Number of comments	
Enforcement		50
General comments in support of the proposal		8
Amendments or alternative suggestions		4
Perception of the town		1

Q31. Any other comments you'd like to make

The comments made by respondents have been themed into the categories below. Common concerns were about enforcement. The full list of comments is included at Appendix 1.

Q30. Any other comments	
Theme	Number of comments
Other comments	14
Enforcement	17
Perception of the town	4
Specific locations in the town	5
Additional problem behaviours	87
Alternative suggestions	8
Drug taking	4
Dog fouling and control of dogs	16
Charity collections, busking and sales people	9
Large groups of people	9

4. Equality monitoring

A number of optional equalities monitoring questions were asked at the end of the questionnaire. A summary of the equalities profile of the respondents is below.

Gender	Percentage
Male	45.6%
Female	50.8%
Transgender	0.3%
Prefer not to say	3.3%

Age	Percentage
Under 16 years	0%
16 to 17 years	0%
18 to 24 years	5.0%
25 to 34 years	13.5%
35 to 44 years	17.5%
45 to 54 years	25.1%
55 to 64 years	22.1%
65 to 74 years	8.3%
75 years and over	3.6%
Prefer not to say	5.0%

Do you consider yourself to have a disability?	Percentage
No	81.0%
Yes	13.3%
Prefer not to say	5.8%

Ethnicity	Percentage
White British	90.6%
Black or Black British	0.70%
Asian or Asian British	0.7%
Mixed ethnic group	0.3%
Other ethnic group	0%
Prefer not to say	7.7%